

International Telecommunication Union International Multimedia Telecommunications Consortium



A Web Conference System Architecture for the Broadband Era

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- "Web Conference System/Service" is gaining recognition in Japan. The term means a system with the following aspects:
 - <u>All software based</u> (clients running on PC/PDA).
 - Using IP networks.
 - Multi-user.
 - Audio.
 - Video.
 - Document Sharing.



"MeetingPlaza": a web conference system widely used in Japan



Purpose: Regular Meetings, Information Sharing, etc. Number of locations: 3 - 30 + -100Number of participants/location: 1 - 10

> Other Applications: Meetings among the members of an association Learning for medical representatives



Typical Terminal settings: Personal





PC, Headset, Web Camera



Typical Terminal Settings: Group of 2-4





PC, In-expensive Mic/Speaker with EC, Web Camera



Typical Terminal Setting: Group of 5+





PC, Microphones, Mixer, Speaker, EC, Camera, Projector

Requirements on Networks



- o Various Speed (20Kbps ~ 10Mbps)
 - 20Kbps~ Modem/ISDN/Mobile <
 - 200Kbps~ ADSL/Cable

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2Mbps~ LAN/Fiber Optics







- Most important medium: Audio
 - Without this, no communication established...
- o Next: Document Sharing
 - In contemporary meetings, "document sharing" is essential.

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- o Necessity of video is less...
 - But comparing to Audio/Document conferences, users recognize it is more comfortable feeling "other people" in distance conferences through video.
 - To "feel" other people, small/slow image is enough in many applications.





o Robustness against:

- Packet loss
 - ~10% packet loss observed in Japan-China connections these days...
- Narrow bandwidth
 - 20Kbps ~
- o Simultaneous talking (~ 4 persons)
 - Bandwidth usage needs to be low
- o Audio Bandwidth (~ sampling freq.)
 - 8KHz -- Enough for most applications
 - 11KHz -- Foreign language lessons need at least this
 - 22KHz -- Special cases such as distance piano lesson (one example exists)





Server mixing or Client mixing?







Receiving plural audio stream at the same time (not usable with modem/ISDN/mobile)

Decode and mixed in client







MeetingPlaza

- o Server-Mixing ("N-1" mixing)
 - Avoiding to here my talk with delay







• Optimized for:

- Various network speed (20Kbps ~ 10Mbps)
- Heterogeneous network configurations
 - Terminals with high speed connections can transmit larger/fast video each other
 - Terminals with different network speed can communicate at small/slow video
 - The above two must be realized at the same time (see next slide)
- o Robustness against:
 - Packet loss
 - Rapid bandwidth changing
 - Audio and document sharing data must have priority over video communication



Video transmission for multi-user communications







Document Sharing Functions



- Web Co-Browsing
 - URL/Input area/Scroll synchronized
- o File Sharing
 - Slide page flip synchronization (PPT)
 - Scroll synchronization (text, images)
- o Virtual Printer Image Sharing
 - Documents of any application with "print" menu can be shared
 - Scroll/Scaling/Page synchronization
- o AP Sharing (display image sharing)
- o Shared Whiteboard
- o Annotation
 - Drawing on shared documents
- o Cursor sharing





Demonstration



- o Live
 - Server: NY
- o Replay pre-recorded session
 - Video performance



What's the most crucial change from H.32x? It's: "All Software Based"



- The "Platform" of the system is:
 - <u>Generic Personal Computer/PDA</u>
 - The Internet or IP-based private networks
 - Server (may not be used always)
- PC or PDA works as "terminal".
- o "Software" is available when needed.
 - "Downloadable", for example.

Terminals can communicate each other (because they run the same software)

No protocol level standardization needed...





- Definition of typical conceptual system structure
 - Example:
 - -Category 1 Web Conference System: peer to peer based
 - -Category 2 Web Conference System: server-client
 - -Category 3 Web Conference System: mixed
- o Definition of capabilities
 - Like xx@yy in MPEG

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o Web:

• <u>www.meetingplaza.com</u>

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