

Annex

**Association of Regulators of Information and Communications
for Eastern and Southern Africa (ARICEA)**

**Elements ARICEA Action Plan: Support and Services to be Provided by
ARICEA to its Members**

Support / Service to be provided	Requirement	ARICEA Action required
Facilitating the implementation of harmonised policies and regulations	<p>ARICEA members to use adopted policy/regulation models as they are involved in the process of elaborating them</p> <p>These policies/regulations are to facilitate the development and the attraction of investment</p>	<p>ARICEA has to:</p> <ul style="list-style-type: none"> • Identify clusters of members at the same level of development of policy and regulation matters • Interact with different clusters in order to define a calendar of customising adopted policies /regulations to their national framework • ARICEA to continue to developing and update guidelines where necessary •
Facilitating sharing of information, experience and expertise among members, assisting in implementation and technical issues where necessary	ARICEA members to voluntary use the experiences and expertise gained by each other to learn and develop	<p>ARICEA is to</p> <ul style="list-style-type: none"> • Identify capacity building needs and design related action plan • Act as a forum for discussion • Facilitate training • Facilitate sharing of expertise between countries • Network expertise between countries • Act as depository of information on development in each members country and needs of each member country • Co-ordinate information dissemination to members • Facilitate proactive solution to issues such as <ul style="list-style-type: none"> • Bandwidth & allocation • Interconnection • Standards • Investment • Network Unbundling
Coordinate cross border regulatory issues concerning ICTs	Common approach to all technical issues and standards	<p>ARICEA to</p> <ul style="list-style-type: none"> ▪ Develop suitable and applicable model policies

	throughout the region	<p>and regulations for adoption by members throughout the region</p> <ul style="list-style-type: none"> ▪ Coordinate the development of all standards ▪ Coordinate the technical development of systems and infrastructure ▪ Coordinate policies in this regard
Assist governments in promoting the roles of the regulators and to lobby governments regarding adoption and implementation of policies and regulations	Governments to have a common vision and strategy	<ul style="list-style-type: none"> • ARICEA Secretariat and members to play prominent roles in lobbying for the adoption and implementation of suitable regulations and policies
Development of effective regulation for regional economic development	Common goals for economic growth for all countries in the region. Common design and sound working relations for all members and countries in the region.	ARICEA to ensure that correct policies and regulations are developed to encourage the growth and development of the sector.
To act as the main voice for members, and to establish a common view and action plan for the region	<p>Creation of one voice, representing all the members' countries, to policy makers, members, the industry and international organisations.</p> <p>Creation of a common approach to the development of ICTs in the region.</p> <p>Creation of an action plan to achieve the goal of a harmonised and integrated ICTs infrastructure in the region.</p>	<p>ARICEA to:</p> <ul style="list-style-type: none"> • Ensure correct policies and regulations are developed to encourage the growth and development of the sector • Monitor the standards and implementation of these throughout the region • Monitor developments internationally that may be of benefit or applicable to the regions development and to harmonised standards and regulations
To assist in the development of efficient and cost effective communication systems throughout the region	Development of policies and regulations that are correctly applied and that foster efficient development, an investor friendly environment and a common approach to the regions development	<p>ARICEA to</p> <ul style="list-style-type: none"> • Initiate policies and regulations that foster efficient development, • Create an investor friendly environment through ensuring correct implementation of policies and regulations • Create a common approach to the regions

		approach to the regions development
Monitoring of Quality of Services and Technical Standards among members and the region as whole	A high standard of service and technical standards, designed and implemented throughout the region.	<ul style="list-style-type: none"> • ARICEA to be proactively involved in monitoring the design and implementation of standards • ARICEA to be proactively involved with members in ensuring that standards of service and quality of delivery compete with international standards.
Development of common technical standards to achieve greatest economies of scale for the industry.	To gain economies of scale in the regional industry through encouragement greater participation and investment. This to be achieved through standardisation of regional development	<p>ARICEA to:</p> <ul style="list-style-type: none"> • Encourage investment and development through promotion of the region • Encourage investment through relevant policy and regulation development and correct implementation • Monitor the effects of policies and regulation implemented • Monitor the levels of investment and development in the region and the effects these are having on ICTs
Capacity Building NetTel@Africa , CATIA and other Initiatives	To enhance policy regulation and technical skills related to the development and the management of the ICT sector as a whole	<p>To develop</p> <ul style="list-style-type: none"> • ARICEA Capacity Building Network • training modules and programmes • partnerships with existing similar initiatives • cooperation with national, regional and International stakeholders • assessment mechanisms