

# GLOBAL SYMPOSIUM FOR REGULATORS

# HONG KONG CONVENTION AND EXHIBITION CENTRE, Room 201 1 EXPO DRIVE, WANCHAI

# HONG KONG, CHINA, 7-8 DECEMBER 2002

Hosted by the Office of the Telecommunications Authority (OFTA)

## FRIDAY 6 DECEMBER 2002: REGISTRATION

15h00 - 17h30 Registration, room 207

18h30 - 22h30 Dinner hosted by the Government of HKSAR at Stanley

#### SATURDAY 7 DECEMBER 2002: ITU-D SECTOR MEMBERS/REGULATORS' DAY

#### 08h00 - 09h00 Registration, room 207

#### 09h00 - 10h30 Opening Ceremony

#### Keynote speakers:

Yoshio Utsumi, ITU Secretary-General

Hamadoun I. Touré, Director, Telecommunication Development Bureau (BDT)

Anthony S. K. Wong, Director-General of Telecommunications, Hong Kong Special Administrative Region, the People's Republic of China

Chairperson: Tan Sri Nuraizah Abdul Hamid, Chairman, Malaysian Communications and Multimedia Commission

## 10h30 - 10h45 Coffee break sponsored by Vodafone

# 10h45 - 12h30 Regulatory Challenges: Feedback to Regulators from the Private Sector

Case study presentation by Jennifer Bosworth, Senior Director, CompassRose International, Inc.

#### Panel discussion:

M. H. Au, Deputy Director-General, OFTA	<b>Eric Rosenberg</b> , Director, Spectrum & Regulatory Affairs,
Hong Kong, China	Iridium Satellite LLC, United States
E. C. A. Ndukwe, Chief Executive Officer, Nigerian	David Mellor, President, Cable & Wireless Virtual Academy,
Communications Commission, Nigeria	United Kingdom
George Alexandrov, Chairman, CRC, Bulgaria	Michel Huet, International Director External Relations, France
	Telecom, France
	Andrew Kurtzman, Managing Director, Telecommunications
	Industry Association B2B, United States

Moderator: Walda Roseman, CEO, CompassRose International, Inc.

#### 12h30 - 14h00 Lunch

# 14h00 - 16h00 Regulatory Challenges: Feedback to Regulators from Investors

Case study presentation by Robert Bruce, Partner and Head of International Telecommunications Practice Group Debevoise & Plimpton

#### Panel discussion:

Kathleen Abernathy, Commissioner, FCC, United States	Richard Feasey, Director, Vodafone
Cuthbert M. Lekaukau, Executive Chaiman, BTA, Botswana	United Kingdom
Jens Arnbak, Chairman, OPTA, The Netherlands	-

Moderator: Paul Verhoef, Head, International Affairs Unit, European Commission

## 16h00 - 16h15 Coffee break sponsored by DETECON

# 16h15 - 17h45 Regulatory Challenges: Feedback to Regulators from Consumers

Case study presentation by Geoffrey Cannock, Project Director, Apoyo Consultoria

## Panel discussion:

Willy Jensen, Director General	Jai Ok Kim, President, Citizens' Alliance for Consumer
NPTA, Norway	Protection, Korea
T.R. Mangadi, Manager, Consumer Affairs	Hanuman T. Chowdary, Chairman Federation of Andhra
BTA, Botswana	Pradesh Consumers', India
Armi Jane Borje, Commissioner, NTC, Philippines	Victor Hung, Chief Trade Practice Officer, Hong Kong
	Consumer Council

Moderator: Maev Sullivan, General Counsel & Director of Regulatory & Corporate Affairs, REACH

# 18h00 Reception sponsored by Connexion by Boeing

# SUNDAY 8 DECEMBER 2002: REGULATORS' DAY REGULATING FOR END USERS: IDENTIFYING BEST PRACTICES

#### 8h45 - 10h00 Consumer Issues

Consumer protection and quality of service performance indicators for converged services

Reports from the Asia-Pacific Telecommunity Regulators Forum

Presentation by Bob Horton, Deputy Chairman, ACA, Australia

Presentation by Swee Hoe Toh, Senior Manager, Malaysian Communications and Multimedia Commission

Local Telephony Quality and price: Advantages for Operators and Consumers

Presentation by Gustavo Pena, General Secretary, Regulatel

Panel discussion

Moderator: GSR Chairman

# 10h00 - 10h45 Universal Service/Access Models

Model Universal Service Fund Policy and Procedures and Model Telecentre Options and Strategies

Presentation by David N. Townsend, David N. Townsend & Associates

The COMPARTEL Program and Computers for Schools

Gustavo Tamayo, Partner, JOSE LLOREDA CAMACHO & CO.

#### 10h45 - 11h00 Coffee break sponsored by Intelsat

# 11h00 - 12h30 Universal Service/Access Models (cont'd)

Auction Mechanisms and Regulatory Frameworks for the Promotion of Universal Access

Presentation by Edgardo Sepúlveda, Senior Telecommunications Economist, McCarthy Tétrault LLP

#### Model Evaluation and Application by TRASA

Presentation by Mr. Tamasiga, Director, BTA, Botswana

#### Panel discussion:

Riel Barey, Deputy Director	Emmanuel Caquot, Head Department of Technologies and
Ministry of Posts and Telecommunications, Cambodia	Information Society, Ministry of Industry, France
Pereira Filho José Leite, Member of the Board of Directors	Alvin Lezama Pereira, General Manager of Universal Service,
ANATEL, Brazil	CONATEL, Venezuela
Orlando, Jorge Mera, President of the Board of Directors,	
INDOTEL, Dominican Rep.	

Moderator: David Souter, Executive Director, Commmonwealth Telecommunications Organisation, United Kingdom

# 12h30 - 14h00 Lunch

#### 14h00 – 15h00 Regional Regulatory Initiatives

#### Telecommunications Harmonization Study for Central America, BDT

Presentation by Martha García-Murillo, Assistant Professor, School of Information Studies, Syracuse University

#### West Africa Telecommunication Regulators' Association (WATRA)

Presentation by E. C. A. Ndukwe, Chief Executive Officer, Nigerian Communications Commission, Nigeria

# Results of the Third Forum on Telecommunication Regulation in Africa

Presentation by Marguerite Ouédraogo, Head Legal Affairs, ARTEL, Burkina Faso

# The European Regulators Group (ERG) for Electronic Communications Networks and Services

Presentation by Jens Arnbak, Chairman, OPTA, The Netherlands

Moderator: Gustavo Pena, General Secretary, Regulatel

## 15h00 - 15h15 Coffee break sponsored by Qualcomm

#### 15h15- 16h15 Global Regulators Exchange (G-REX) and Future Work

Hamadoun I. Touré, Director, Telecommunication Development Bureau (BDT)

Demonstration

Susan Schorr, Regulatory Officer, BDT

#### **Evaluation:**

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Anthony S. K. Wong, Director-General of Telecommunications,	Mario Maniewicz, Head, Human Resources Development,	
Hong Kong Special Administrative Region, the People's Republic	BDT	
of China		

# 16h15-17h00 CLOSING CEREMONY