

Document PwD-08/036-E
Original: English

**BASIC COUNTRY REPORT
FOR ZAMBIA**

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- ❖ **Full name:** Republic of Zambia
- ❖ **Capital:** Lusaka
- ❖ **Area:** 752,614 sq km (290,586 sq miles)
- ❖ **Location:** Southern Africa
- ❖ **Major language:** English (official), Bemba, Lozi, Nyanja, Tonga
- ❖ **Major religions:** Christianity, indigenous beliefs, Hinduism, Islam
- ❖ **Life expectancy:** 42 years (men), 42 years (women) (UN)
- ❖ **Monetary unit:** 1 Kwacha = 100 ngwee
- ❖ **Internet domain:** .zm
- ❖ **International dialing code:** +260

BASIC KEY ECONOMIC STATISTICS

- ❖ **Annual Growth Rate (GDP):** 7% (2008 projection)
- ❖ **GDP per capita:** US\$400 (2007)
- ❖ **Inflation Rate (2007):** 8.9%
- ❖ **Exchange Rate:** US\$1=K3,4000
- ❖ **Major Exports:** Copper, Agricultural goods, Tourism

BASIC ICT INFORMATION

- ❖ **Responsible Ministry:** Ministry of Communications and Transport
- ❖ **ICT Regulator:** Communications Authority of Zambia
- ❖ **Responsible Department for ICT information:** Economic Regulation Department
- ❖ **Responsible Officer:** Manager-Economics and Research
- ❖ **Website:** www.caz.zm
- ❖ **Key ICT Legislation:** The Radio Communications Act of 1994, The Telecommunications Act of 1994, The ICT Policy Document, The ICT Draft Bill

BASIC ICT INDICATORS

- ❖ **Number of mobile subscribers:** 2,653,203 (Dec. 2007)
- ❖ **Number of PSTN subscribers:** 90,951 (Dec. 2007)
- ❖ **Number of Internet Users:** 16,464 (Dec. 2007)
- ❖ **Mobile tele-density:** 22.66 Per 100 Inhabitants (Dec. 2007)
- ❖ **Pstn tele –density:** 0.77 Per 100 Inhabitants (Dec. 2007)
- ❖ **Internet Penetration:** 0.14 Per 100 Inhabitants (Dec. 2007)
- ❖ **Number of mobile providers:** 3

MAJOR CONCERNS IN THE ICT SECTOR

- ❖ Long term Interconnection dispute amongst operators
- ❖ Inadequate ICT infrastructure in peri-urban and rural areas
- ❖ Inadequate legislative/regulatory framework
- ❖ Inadequate competition among mobile operators
- ❖ High bandwidth Charges

MAJOR ACTIVITIES BY CAZ

- ❖ Network Interconnection cost of service study
- ❖ Universal Access
- ❖ National ICT Baseline Study
- ❖ Radio Spectrum monitoring
- ❖ Quality of Service monitoring system
- ❖ Frequency Re-programming
- ❖ National Consumer Awareness programmes
- ❖ ICT Research studies

ICT FOR PEOPLE WITH DISABILITIES

- ❖ Zambia advocate of resolution 56 of WTDC 2006
- ❖ Participated in the World Telecommunication Information Society Day (WTSD) celebration in May 2008 in collaboration with Zambia Agency for Persons with Disabilities (ZAPD)
- ❖ Co-hosting ICT Accessibility for Persons with Disabilities Workshop with International Telecommunications Union (ITU) July 15-16, 2008 in Lusaka