IP Telephony

The Americas

Country	Are individual users allowed to make voice over IP phone calls?	Does your country have policies or regulations in place that deal with Voice over IP (VoIP)?	If Yes, please provide URL were these can be found If No, is VoIP subject to general Telecommunication/ICT laws and regulations?	Remarks, if any
Antigua & Barbuda	...	Yes http://laws.gov.ag/Acts/2003a2003-1.pdf		The 2003 telecommunications and Prohibition of Unauthorized Use and Services) (Amendment) Act states that VoIP if used to bypass the international gateway is illegal. However, VoIP if used within Antigua and Barbuda for making national calls, is not illegal.
Argentina(1)	Yes PC-to-PC PC-to-Phone Phone-to-Phone VoIP over Private networks	No	Yes	
Bahamas	Yes	No	Yes	
Barbados(1)	Yes	Yes www.telecoms.gov.bb		
Belize(1)	Yes PC-to-PC VoIP over Private networks	Yes www.puc.bz		
Brazil(1)	Yes PC-to-PC PC-to-Phone Phone-to-Phone VoIP over Private networks Voice over Broadband	No	Yes	VoIP is not regulated in Brazil. Anatel regulates telecommunications services, not technologies. In some cases, it is necessary to obtain multiple service licences in order to explore VoIP based services. In others, such as VoIP communication computer to computer, no licenses are necessary.
Canada	Yes	Yes http://www.crtc.gc.ca/eng/archive/2005/dt2005-28-1.htm		
Chile(1)	Yes	Yes		

Total rows: 32

(1) - 2010 data; (2) - pre-2010 data

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	PC-to-PC PC-to-Phone Phone-to-Phone VoIP over Private networks Voice over Broadband	http://oraias.subtel.cl/sgr_reclamos/bdc_subtel.PKG_SGD_BUSCADOR_NORMAS.PRC_home		
Colombia(1)	Yes PC-to-PC PC-to-Phone Phone-to-Phone VoIP over Private networks	No	Yes	
Costa Rica	Yes	Yes http://www.sutel.go.cr/Ver/Seccion/reglamentos/105		
Cuba	...	Yes	www.mic.gov.cu	No existen limitaciones para que el Operador Concesionado (ETECSA) brinde servicios de telefonía IP nacionales según el Decreto 275-03 que aprueba la concesión.
Dominica	Yes	No	No	
Dominican Rep.	Yes	No	Yes	INDOTEL, de conformidad con lo establecido en la Ley General de las Telecomunicaciones No. 153-98 sólo regula servicios independiente de la tecnología aplicada. El servicio de VoIP está regulado de acuerdo a las reglamentaciones existentes en cuanto al servicio de voz.
Ecuador(2)	Yes PC-to-PC PC-to-Phone VoIP over Private networks	Yes http://www.conatel.gov.ec/site_conatel/index.php?option=com_content&view=article&id=251:resoluciones-julio-septiembre-2006&catid=132:resoluciones-2006&Itemid=201		
El Salvador(2)	Yes	...		
Grenada	Yes	No	No	Regulations are currently under revision to deal with new challanges with respect to ICT regulations for example VOIP etc.
Guyana(2)	Yes	No	Yes	
Haiti	Yes	No	Yes	

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Honduras(1)	Yes	...		
Jamaica(1)	Yes	No		Voice over IP (VoIP) is treated in the same manner as any other voice service.
	PC-to-PC PC-to-Phone		Yes	
Mexico(2)	Yes	No		
	PC-to-PC VoIP over Private networks		Yes	
Nicaragua(2)	...	No		No hay legislaciones ni reglamentos específicos para VoIP
			Yes	
Panama(2)	Yes	No		
	PC-to-PC PC-to-Phone VoIP over Private networks		No	
Paraguay	Yes	Yes		
		www.conatel.gov.py		
Peru(1)	...	No		
			Yes	
St. Lucia	Yes	Yes		
		www.ectel.int		
St. Vincent and the Grenadines(1)	Yes	No		
	PC-to-PC PC-to-Phone Phone-to-Phone VoIP over Private networks Voice over Broadband		Yes	
Suriname	Yes	No		
			No	
Trinidad & Tobago	Yes	No		
			No	
United States	Yes	Yes		
		http://www.fcc.gov/guides/voice-over-internet-protocol-voip		
Uruguay(1)	Yes	No		
	PC-to-PC PC-to-Phone Phone-to-Phone VoIP over Private networks Voice over Broadband		No	

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Venezuela(2)	No	No	No	La regulación está basada en los servicios prestados y no en la tecnología empleada. (principio de neutralidad tecnológica)

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