# Trends in international telecom traffic, costs and prices

Dr Tim Kelly, International Telecommunication Union (ITU) Closing Workshop on the costing and pricing of telecom services in the Arab States, Tunis, 29 Nov - 2 Dec 1999



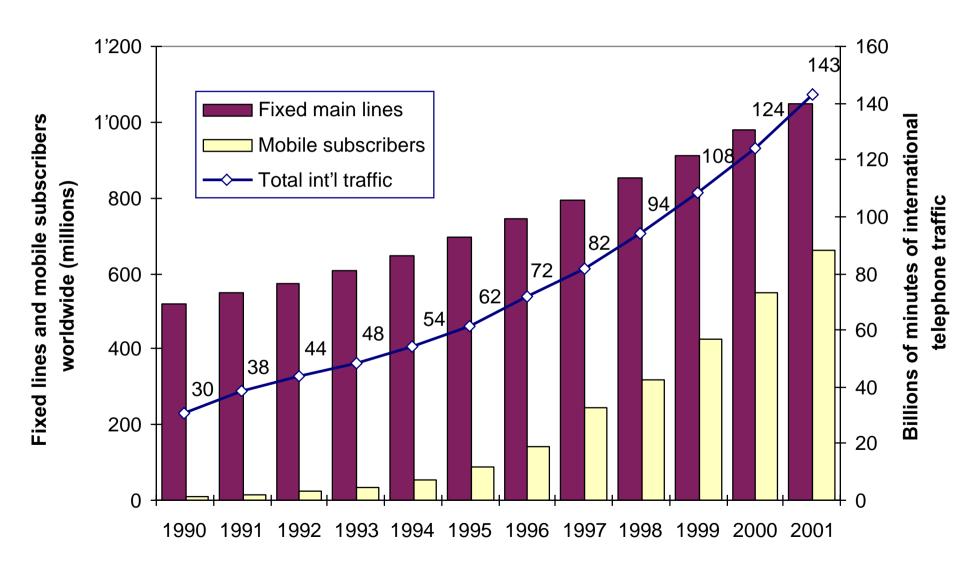
Note: The views expressed in this presentation are those of the author and do not necessarily reflect the opinions of the ITU or its membership. Dr Tim Kelly can be contacted by e-mail at Tim.Kelly@itu.int.



#### Agenda

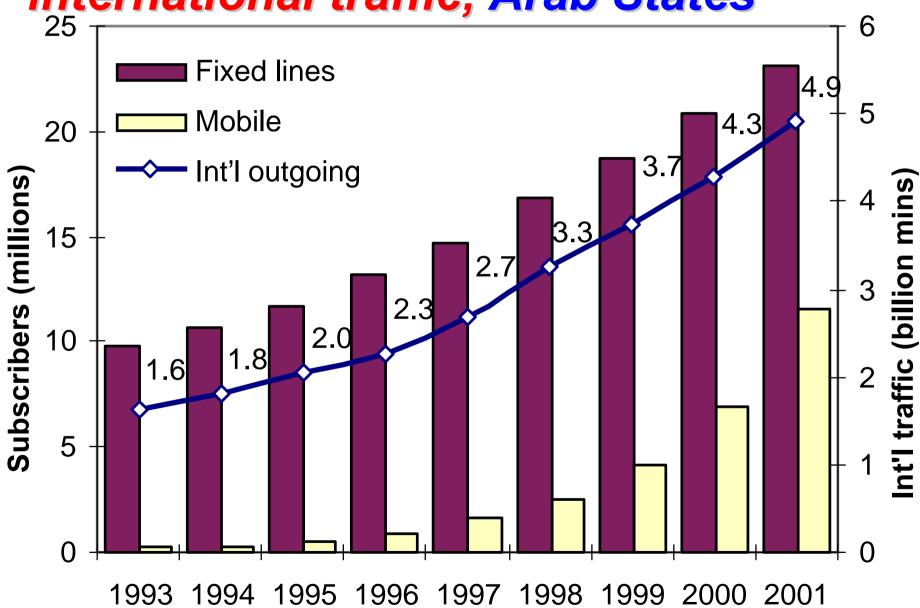
- Trends in international traffic
  - ⇒ Worldwide
- Regional breakdown of traffic
- Market shares
- Competitive markets
- Cost and price trends
  - **⇒** FCC benchmarks
  - ⇒ ITU Focus Group, indicative target rates
- Conclusions

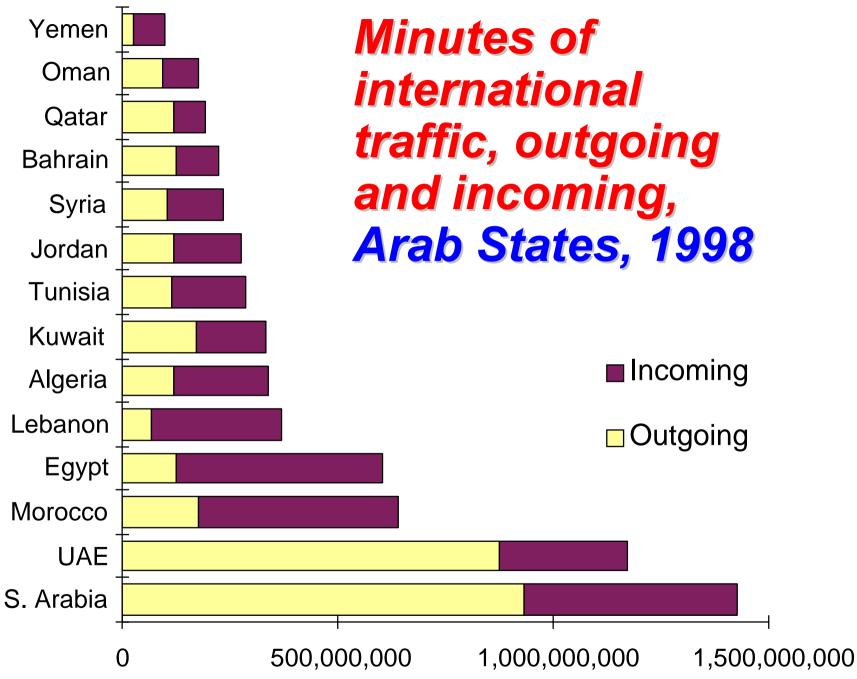
### Trends in subscribers and international traffic, Worldwide



Source: ITU/TeleGeography Inc. "Direction of Traffic 1999: Trading Telecom Minutes".

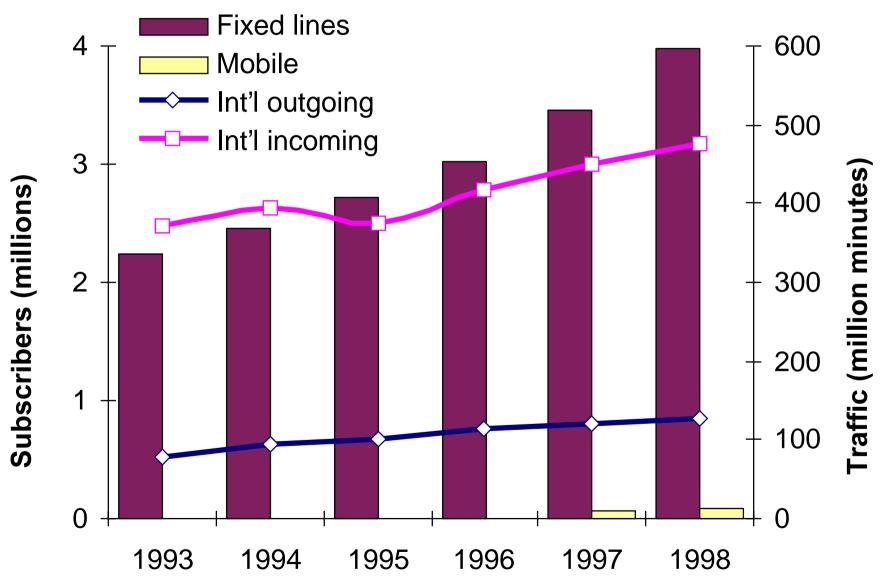
### Trends in subscribers and international traffic, Arab States



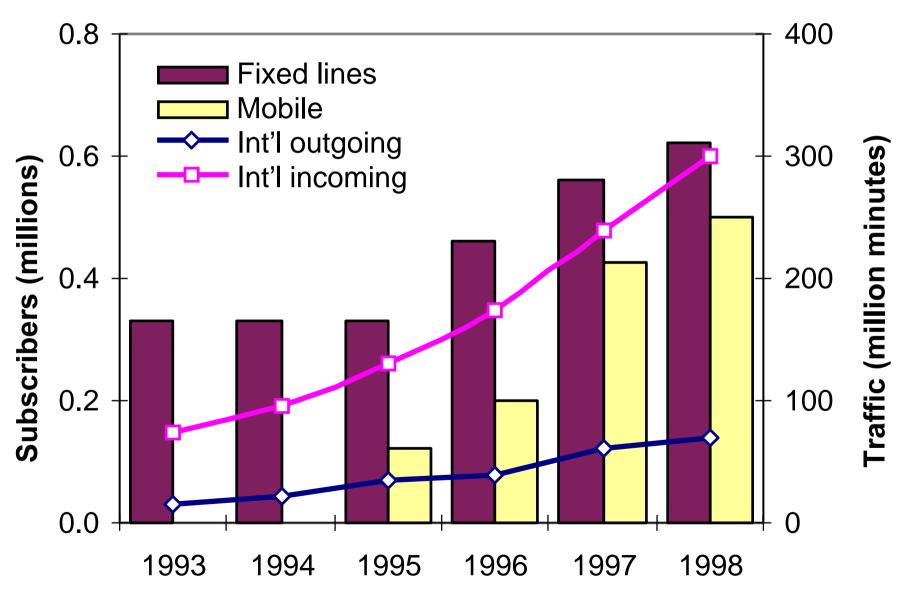


Source: ITU World Telecommunication Indicators Database. Note: Excluding States with <100'000 minutes.

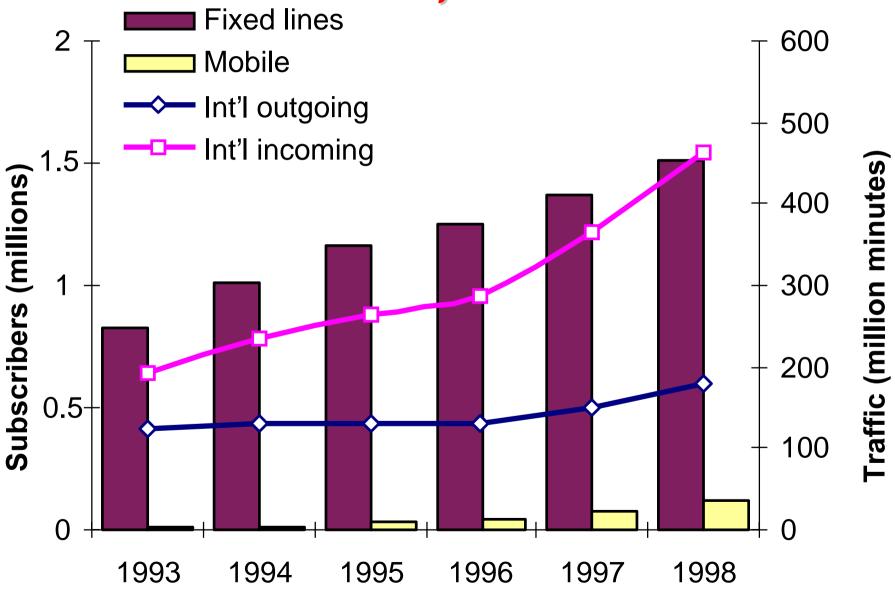
### Trends in subscribers and international traffic, Egypt



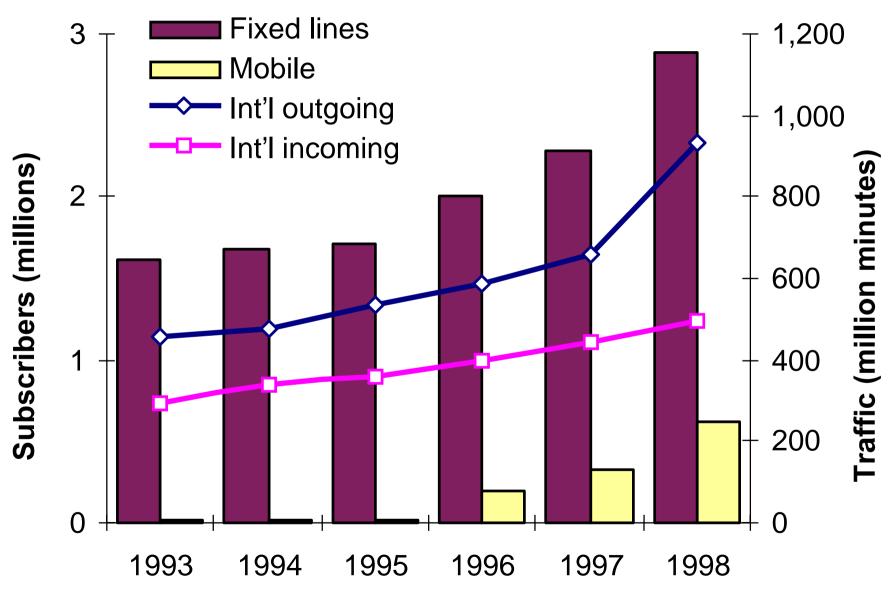
### Trends in subscribers and international traffic, Lebanon



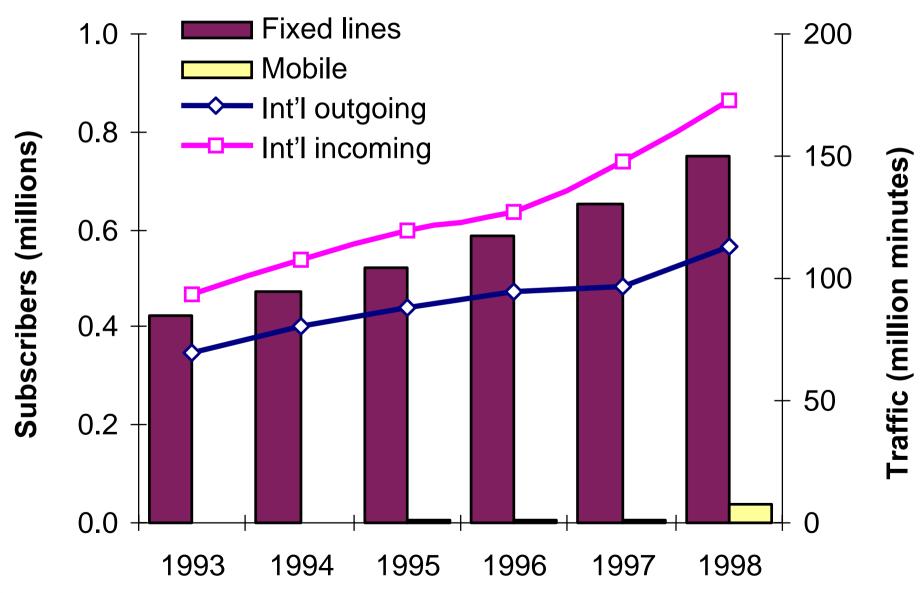
### Trends in subscribers and international traffic, Morocco



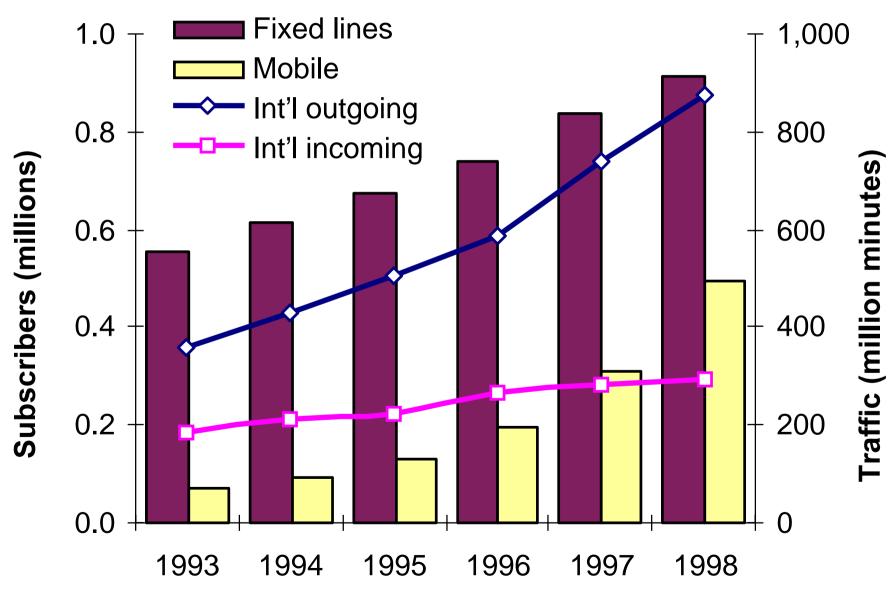
### Trends in subscribers and international traffic, Saudi Arabia



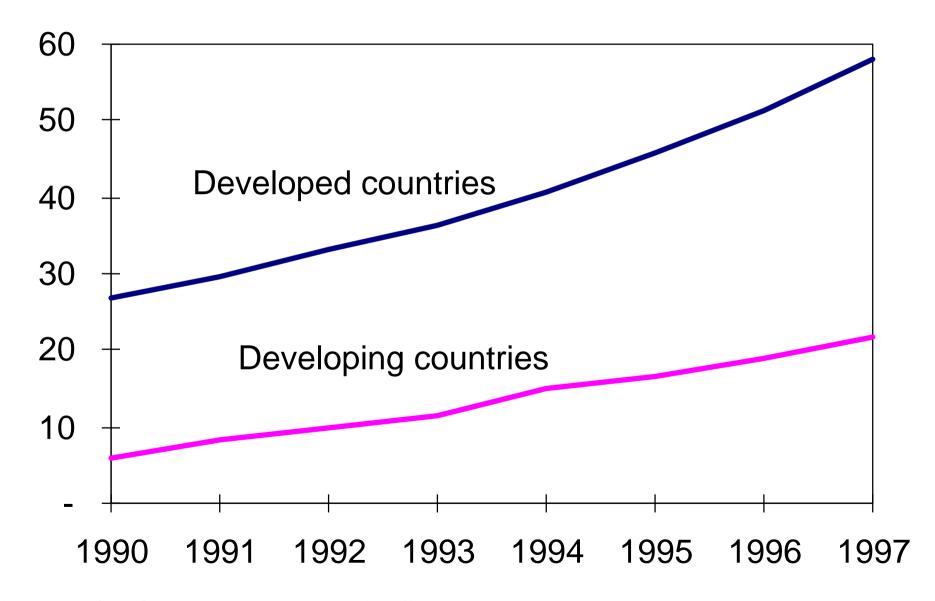
### Trends in subscribers and international traffic, Tunisia



### Trends in subscribers and international traffic, UAE

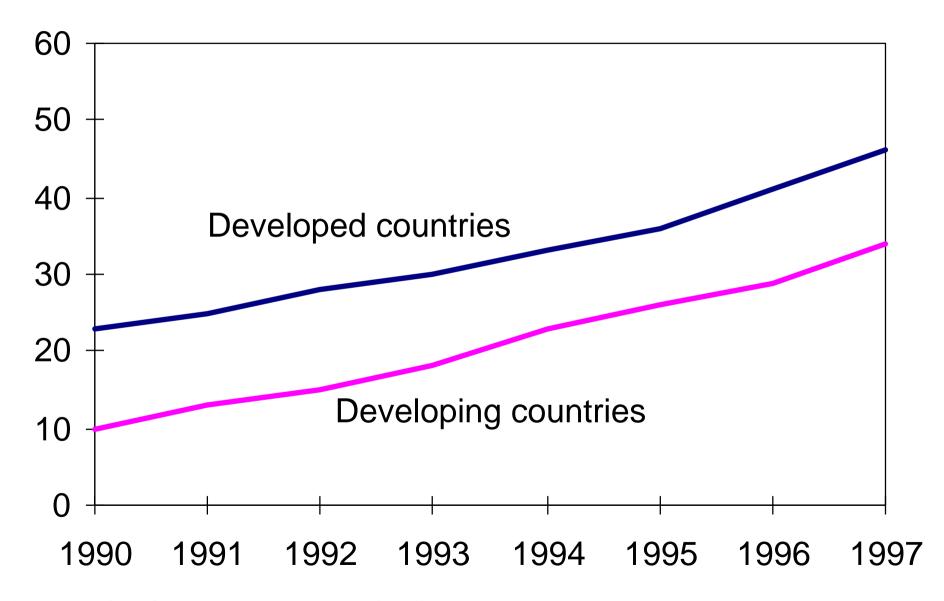


#### Trends in <u>outgoing</u> traffic, <u>bn minutes</u>



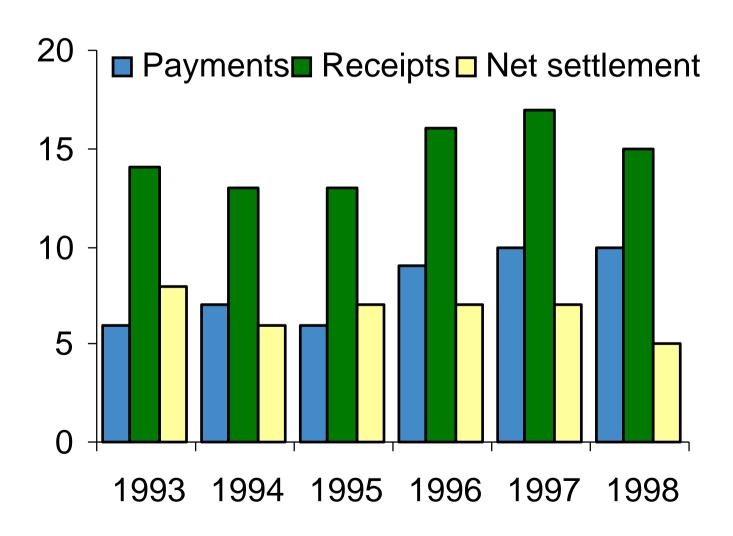
Source: ITU/TeleGeography Inc. "Direction of Traffic 1999: Trading Telecom Minutes".

#### Trends in incoming traffic, bn minutes

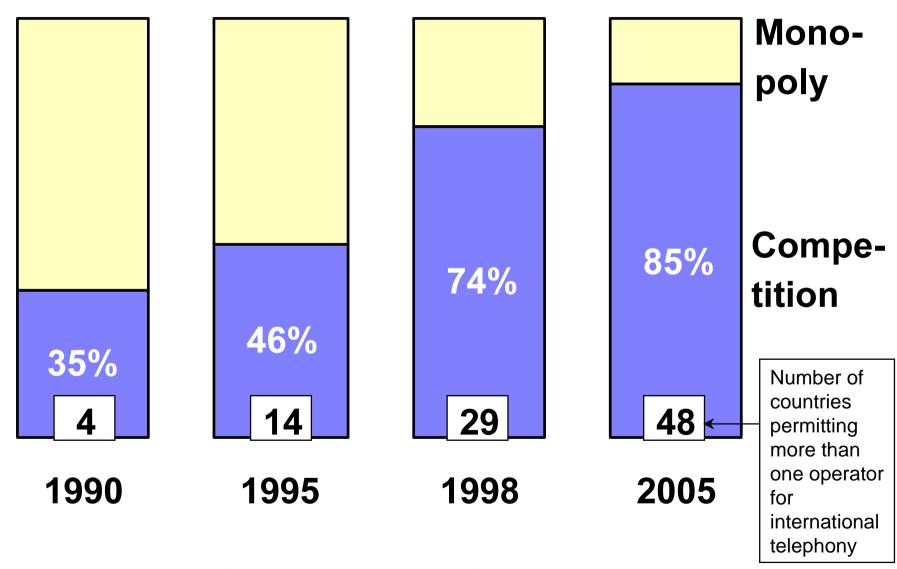


Source: ITU/TeleGeography Inc. "Direction of Traffic 1999: Trading Telecom Minutes".

### Trends in settlement payments and receipts, Developing countries, US\$bn

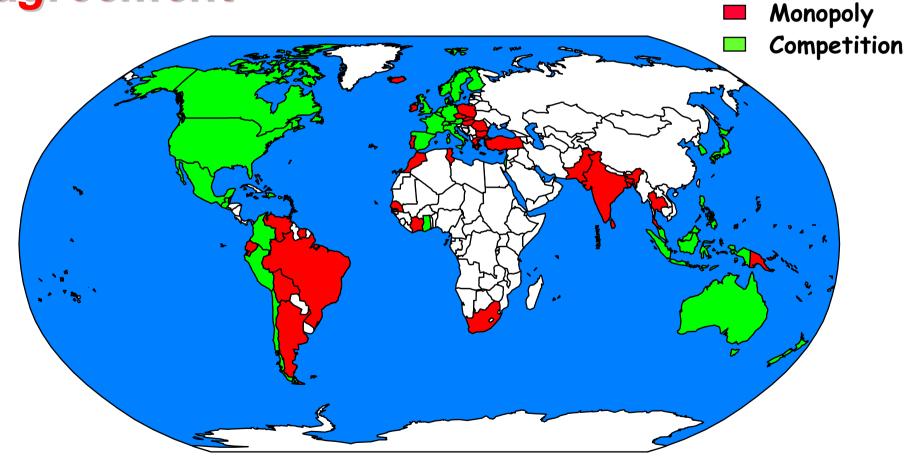


### Percentage of outgoing international traffic open to competition



*Note:* Analysis is based on WTO Basic Telecommunications Commitments and thus presents a minimum level of traffic likely to be open to competitive service provision. *Source:* ITU, WTO.

Level of competition in international services in WTO basic telecoms agreement



Source: ITU Telecommunication Regulatory Database.

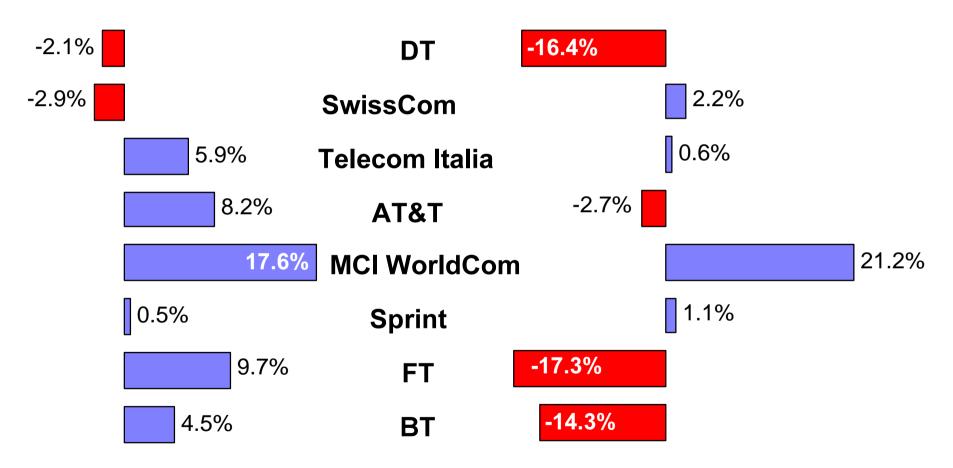
#### Countries permitting int'l competition

1990	1998	20 Israel	
1 Japan	1 Australia	21 Italy	
2 New Zealand	2 Austria	22 Japan	
3 UK	3 Belgium	23 Korea (Rep.)	
4 USA	4 Brunei D.	24 Malaysia	
1995	5 Canada	25 Mexico	
1 Australia	6 Chile	26 Netherlands	
2 Canada (partial)	7 Colombia	27 New Zealand	
3 Colombia	8 DPR Congo	28 Norway	
4 Chile	9 Denmark	29 Peru	
5 Denmark	10 Dominican Rep.	30 Philippines	
6 Finland	11 El Salvador	31 Russia	
7 Japan	12 Finland	32 Somalia	
8 Korea (Rep.)	13 France	33 Spain (after Dec. 1998)	
9 Malaysia	14 Germany	34 Sweden	
10 New Zealand	15 Ghana	35 Switzerland	
11 Philippines	16 Guatemala	36 Uganda	
12 Sweden	17 HK-China (after Dec 1998)	37 Ukraine	
13 UK	18 Indonesia	38 UK	
14 USA	19 Ireland (after Dec. 1999)	39 USA	

#### Top 10 PTOs by outgoing int'l traffic

PTO	1998 Bn Mins	% change 97/98
AT&T (97 data)	10'331	8.2%
MCI WorldCom (97)	7'313	17.6%
Deutsche Telekom	4'711	-2.1%
France Telecom	3'400	9.7%
Sprint (97)	2'759	0.5%
BT	2'710	4.5%
Telecom Italia	2'339	5.9%
SwissCom	1'901	-2.9%
Telefonica	1'803	15.1%
Hongkong Telecom	1'718	-2.1%

## Selected PTOs, performance 1997/98 % change in traffic % change in int'l rev.



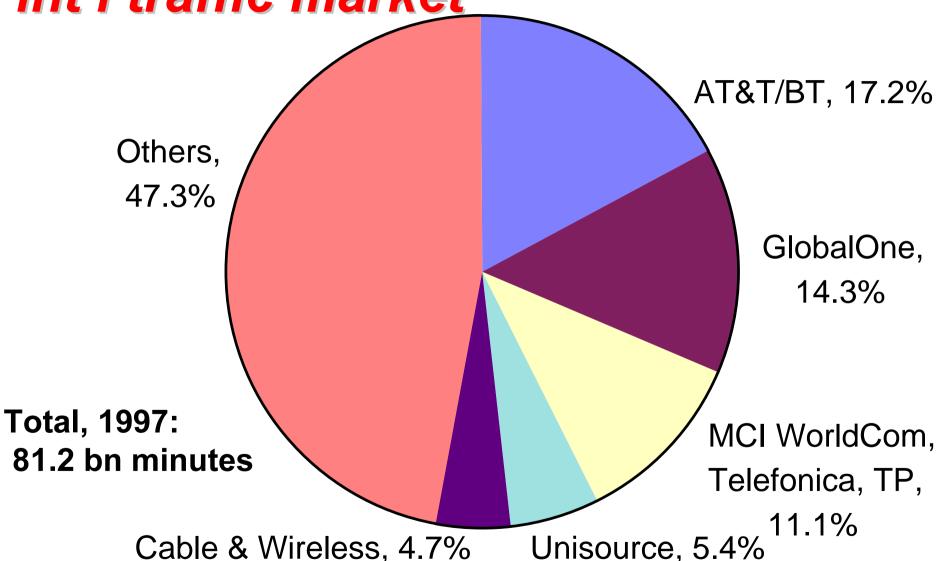
Note: Based on 1998 international outgoing traffic and revenue from international operations.

For Sprint, MCI WorldCom and AT&T, data relates to 1997. The definition of international revenue

(gross, net or retail) is tat used by each individual operator.

Source: ITU/TeleGeography Inc. "Direction of Traffic 1999: Trading Telecom Minutes".

Emerging global alliances, shares of int'l traffic market



Note: Traffic shares relate to minutes of outgoing traffic from members of each alliance. Source: ITU/TeleGeography Inc. "Direction of Traffic, 1999: Trading Telecom Minutes"

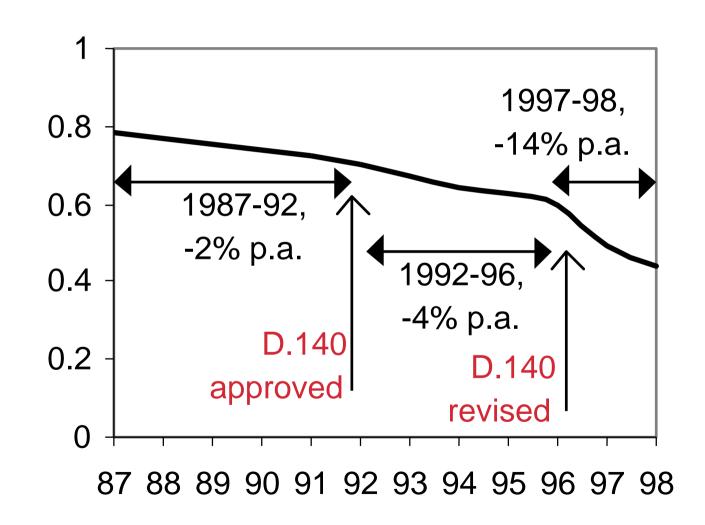


#### Trends in int'l traffic, costs and prices

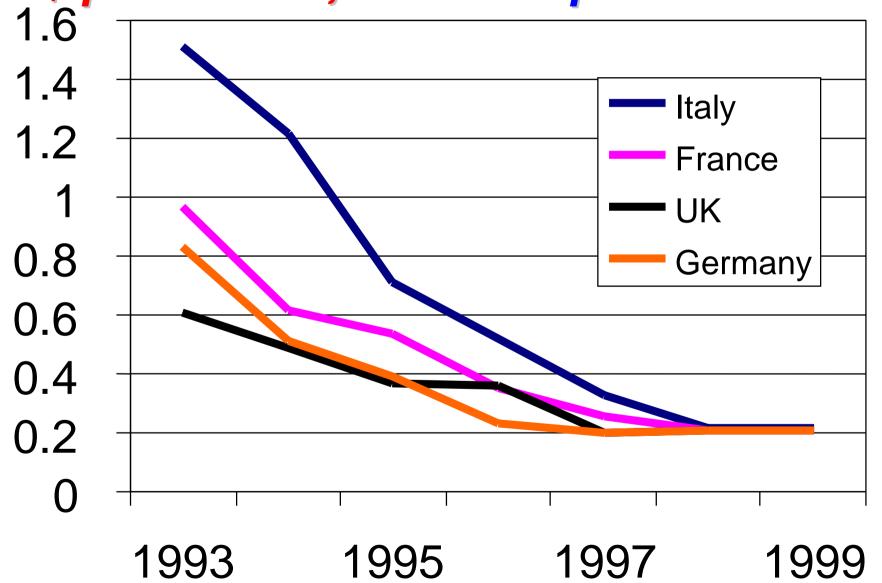
### Emerging global alliances: Recent developments

- WorldCom merges with MCI, bids for Sprint
- Following collapse of BT/MCI merger, BT & AT&T join forces in "Concert"
- AT&T and Telefonica withdraw from Unisource
- GlobalOne on point of collapse following purchase of Sprint by WorldCom
- Deutsche Telekom's bid for Telecom Italia fails;
   Olivetti's succeeds
- Cable & Wireless re-positioning itself as supplier of data services
- Telia and TeleNor merge

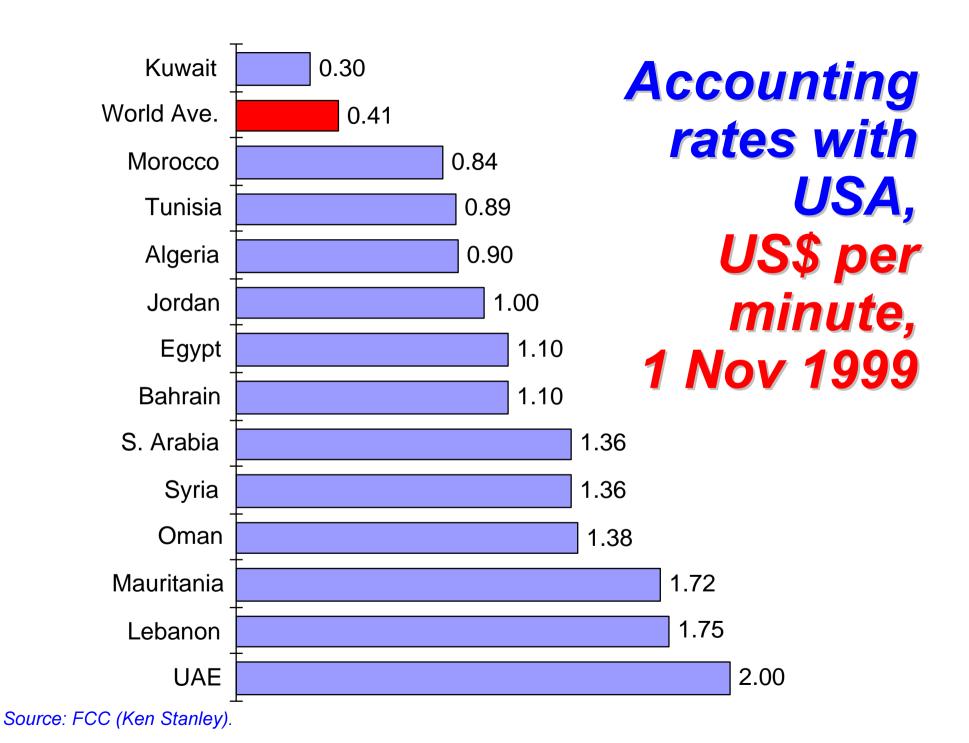
## Global average settlement rates, US\$ per minute



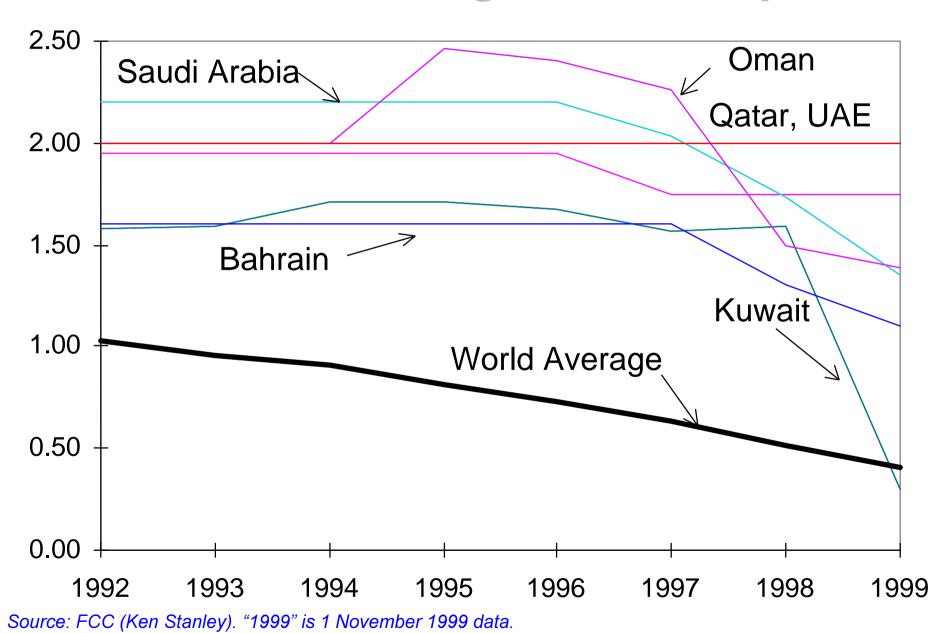
Convergence: Accounting rate to US in US\$ per minute, four European countries



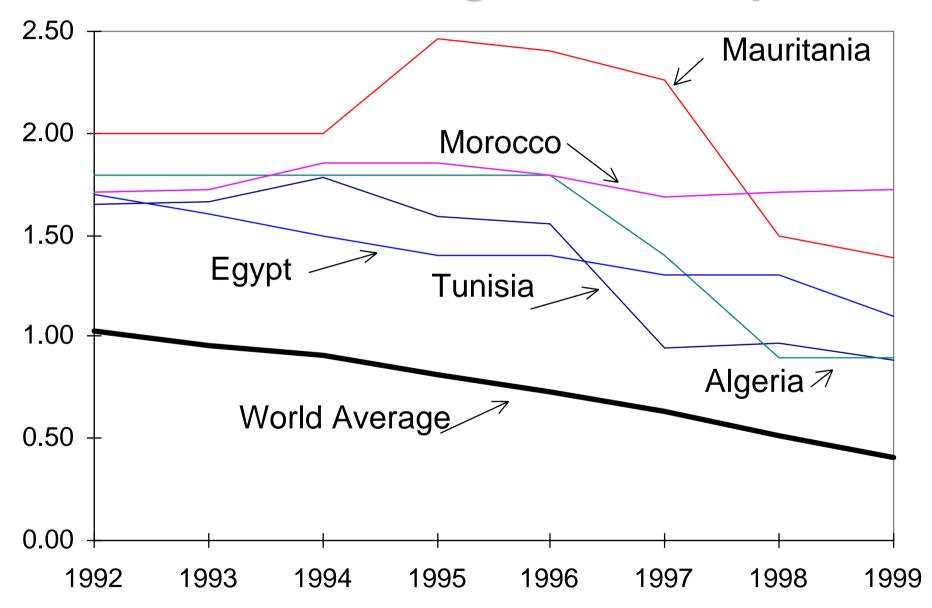
Source: FCC. Data for year-end except 1999 = September 1999



#### Trends in accounting rates, US\$ per min



#### Trends in accounting rates, US\$ per min



Source: FCC (Ken Stanley). "1999" is 1 November 1999 data.

### Two alternative scenarios: ITU Focus Group targets, by teledensity (T), to be achieved by 2001 (2004)

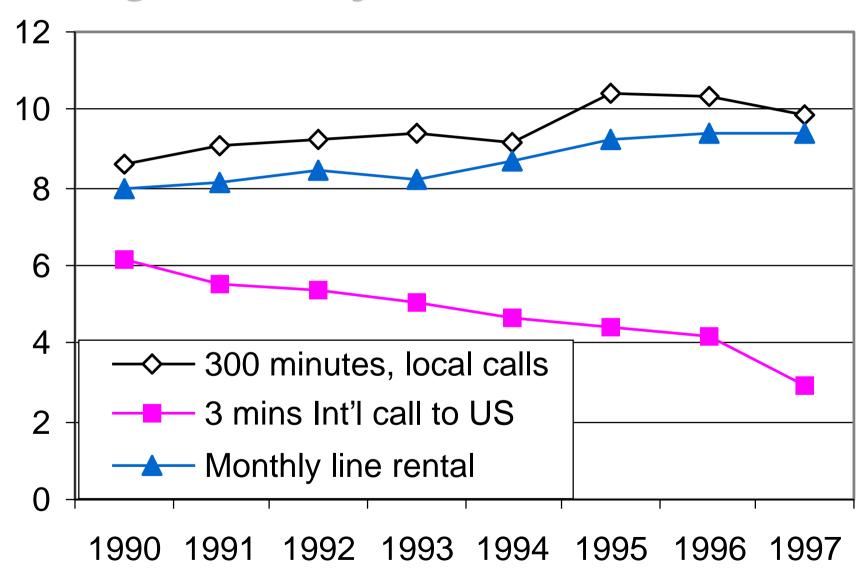
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\$0.45	\$0.35	\$0.29	\$0.23	\$0.16	\$0.12	\$0.06

#### FCC Benchmarks, by income group

Low income, T<1	Low income	Low-mid income	Upper- mid income	High income
\$0.23	\$0.23	\$0.19	\$0.19	\$0.15
2002	2001	2000	1999	1998

Source: ITU Focus Group Report, FCC.

### Tariff rebalancing trends, in US\$ Average of 39 major economies





### International traffic trends: Conclusions

- Voice traffic continuing to grow, but the main action is now elsewhere
- Mobile and the Internet will be the major demand drivers for the future
- Competitive markets will be the norm, monopolistic markets the exception in the future, in most regions of the world
- Alliances will continue to be formed, but partnerships are still unstable
- Settlement rates in most countries of the region are well above indicative target rates