# Regulatory Compliance Monitoring System (RECON)

Internet Access Protocol Directorate Telecommunications DG. Posts and Telecommunications

#### What is RECON?

RECON is a TOOL to assist Regulator to achieve its objectives

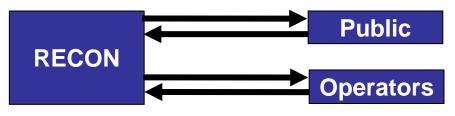
#### - Scorecard system

- RECON uses a score card system to empower regulators in its day to day activities.
- RECON provides the data for decision making.



#### Publishing system

- RECON publish information to the public and to its direct constituents to ensure the transparency of Regulatory processes
- RECON facilitates communication with the public to support the regulator's policy making process



#### – Workflow

• RECON facilitates the internal workflow of regulator's administrative process to improve process accuracy and fast



#### **RECON:** Information



• Workfl



Publishes various information on granted licenses to Operators

- Publish (internal): Operator profile
- Publish: Service and Network licenses
- Workflow: License application and approval

Publishes, records and reports the progress of each operator against its stated commitment

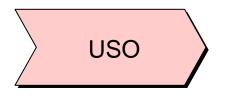
- Scorecards: Operator network commitment
- Scorecards: Operator network rollout
- Scorecard: performance in regulatory compliance (i.e., acct separation, unbundling of local loop)





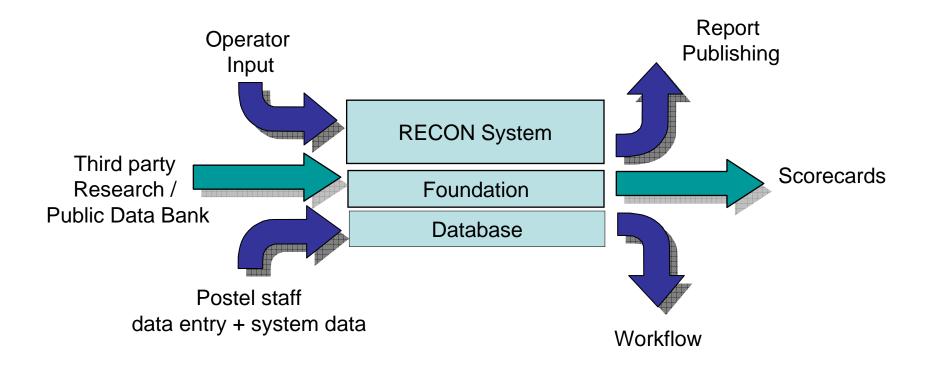
Publishes, records, and reports the existing standard and operator's level of quality of services

- Publish: International/National quality standard
- Scorecard :current quality performance
- Scorecard :Result of quality surveys
- Publish: Historical and forecast of BHP telecom services payment
- Scorecard: Payment performance for current year (percentage payment received on time)
- Scorecard: Reporting Performance for current year (percentage of revenue report received on time)



- Publish: USO area, current capacity, and planned network/service rollout
- Workflow: USO area selection and implementation

# RECON helps monitoring and decision making by providing the information required



## **RECON Summary**

- Data : Telecommunication Operation
  - Operator Profile
  - Principal License
  - Technical Assistant Test Certificate
  - Operation License : commitment
  - Annual Performance Report
- Public Survey on:
  - Fixed Telephony
  - Mobile Telephony
  - Internet
- Score card

- a. Pre-installed
- b. Feature and Quality
- c. Services
- d. Tariff
- Performance → operator performance evaluation between actual performance with their commitment

### What are in RECON ?

### Welcome Page

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#### **Operator Profile and Licenses**

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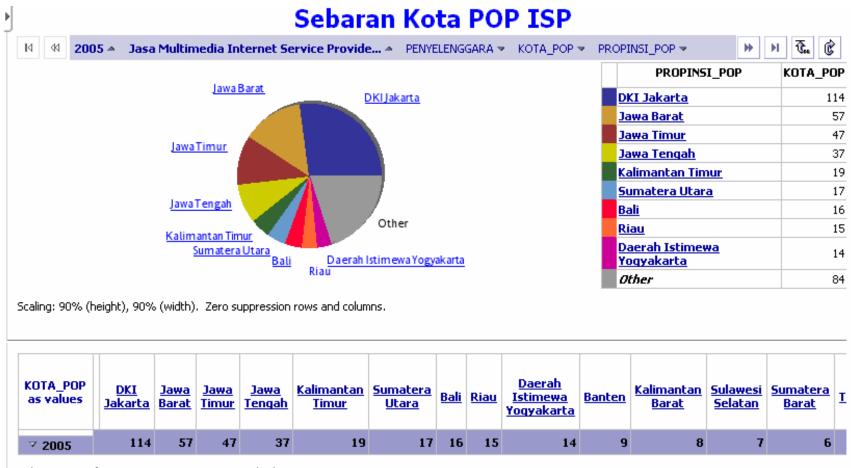
### **Operator Commitment**

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#### Annual Operator Performance Report

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in BHP	Izin : Izin P	enyelenggaraan ISP PT. TELEKOMUNII	KASI INDONESIA, T	вк	
in Sebaran	Tanggal Laporan : 31 De	c 2005			
	Laporan Data Point				
	Data Point	Penyelenggaraan	Tanggal Nilai		Keterangan
	EBIT (Operating Income) dalam Rupiah	Jasa Multimedia Internet Service Provider	31 Dec 2005	420,798,000,000.00	
	Amount of Total BHP telecom payment dalam Rupiah	Jasa Multimedia Internet Service Provider	31 Dec 2005	4,207,980,000.00	
	Total Bandwidth Internasional (Kbps)	Jasa Multimedia Internet Service Provider	31 Dec 2005	607,616.00	Singtel, Loral, STIX, IM2, HGC
	Total Bandwidth IIX (Kbps)	Jasa Multimedia Internet Service Provider	31 Dec 2005	102,400.00	
	Bandwidth Layanan	Jasa Multimedia Internet Service Provider	31 Dec 2005	607,616.00	
	Jumlah Pelanggan Personal	Jasa Multimedia Internet Service Provider	31 Dec 2005	556,525.00	
	Jumlah Pelanggan Corporate	Jasa Multimedia Internet Service Provider	31 Dec 2005	1,211.00	
	Total Pelanggan	Jasa Multimedia Internet Service Provider	31 Dec 2005	557,736.00	
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## Coverage Area



Columns 1-20 of 32. Zero suppression rows and columns.

#### Scorecard

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### Remarks

- Operator has the obligation to report their annual performance (stated in operation license), such as :
  - revenue
  - services coverage area development incl. network capacity and subscriber.
  - quality of service.
- Scorecard is comparison between operator commitment and annual performance
- RECON will be linked with SIM Postel.

Terima Kasih Thank You