"ICT Indicators - Situation in COMESA Region"

Major ICT projects

- **COMTEL Project**
- **ICT Policy and Regulatory Harmonisation project**
- **Regional ICT Support Programme**

Major ICT projects

★ COMTEL Project

- To improve regional connectivity
- Reinforce the regional integration
- Reduce the cost of doing business

Major ICT projects

✦ **ICT Policy and Regulatory Harmonisation project**

– **Provision of the COMESA Treaty**

– **Objective to provide a road map on how to shape domestic regulatory principles so as to meet the ends of the liberalization**

– **creates unified body of rules and establish minimal equal conditions of competition towards the creation of an integrated and liberalized market within the region**

ICT Support Programme (EDF-9)

✦ **Covers COMESA, EAC, IGAD, IOC groupings**
  – **Some of the activities planned:**
      • **Establishment of national ICT working groups**
      • **Establishment of a regional ICT observatory**
      • **Widespread sensitisation and training in the opportunities offered by the legislative framework for both public and private sectors**

ICT Support Programme (EDF-9)

- **Activities of National working groups will be coordinated by ARICEA**

- **ICT indicators will be one of the subjects to be considered by the national working groups**

Categories of ICT indicators

★**Indicators**
- **Common**
  - **Technical & Operational**
  - **Economic & Financial**
  - **Computers and Internet usage**
    - **National ICT market development**

Categories of ICT indicators

✴ New areas of interest

- **Institutional**
  - **Ministry of Transports, Public Works and Communications**
  - **Ministry of Transports, Posts and Telecommunications**
  - **Ministry of Posts and Telecommunications**
  - **Ministry of Information Technology and Telecommunications**
  - **Ministry of Information and Communication**
  - **etc**

Categories of ICT indicators

✴ **New areas of interest**

- **Length of the decision making processes at various level (eg. Ministry, RA, Tribunal)**
- **Leadership at policy & regulatory authority levels**

- **Managerial performance of ICT companies' CEOs**

    These are some of the factors that may impact the development of the ICT sector : how to measure them? Comparative analysis may be useful.

Observations

* **It is not always easy to get the data in time form different countries**
* **Some data are not treated or collected in some countries**
* **Need to organise capacity building sessions to develop a common understanding of ICT indicators.**

Some issues

- ✦ **To whom these indicators are intended?**
- ✦ **Why does it appear to be difficult to produce or to keep up-to-date the indicators?**
- ✦ **What should be done?**
- ✦ **At the actual globalisation move, are the ICT indicators confidential?**

Some issues

- **Many interventions from various bodies and different format may mislead or deter the interest of the ICT indicators producers.**

- **ADB, ARICEA, ATU, AU, COMESA, CTO, ECOWAS, IMF, ITU, SADC, TRASA, UN, UNDP, WORLD BANK, etc.**

- **What should be done to rationalise efforts?**

ICT Indicators - Way forward

★ **The outcomes of the present forum associated with other initiatives already undertaken (e.g. KPI TRASA/ARICEA) or to be initiated are expected to be the working material or reference of the national working groups to be established very soon under the ICT Support Programme**

ICT Indicators – Pending Issue

✴ **What indicators for regional projects: RASCOM, COMTEL, ICT Regulatory Harmonisation Project, East African submarine cable, SADC regional infrastructure, etc?**

Thank you for your attention

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