



REPORT ON THE COSITU WORKSHOP FOR THE COUNTRIES OF EAST AND SOUTHERN AFRICA

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MAPUTO, MOZAMBIQUE

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1. **PURPOSE OF MISSION**

The above workshop was held as part of a series of workshops to familiarise participants and countries in the region on the ITU software on the calculation of Costs, Tariffs and Rates for Telephone services. Another workshop had been held in May 2003 in Abuja, Nigeria. The workshop was conducted by the Chief - Policies, Strategies and Financing Department, **Mr Pape Toure**, and a team of four Regional Trainees who are being developed into Regional Experts.

The Workshop was jointly organised with Mr Marcelino Tayob, Senior Advisor for East & Southern Africa.

2. **PARTICIPATION**

38 participants attended the workshop from **11 countries**. They were a mix of Regulators and Operators from both fixed and mobile companies.

3. **MAIN ACTIVITIES**

During the four day period, participants were taken through the theoretical aspects of COSITU, the relevant data to be collected in the effective use of COSITU and the development and analysis of results that can be produced for various uses and purposes such as calculation of Unit Costs, Tariffs and Interconnection Charges.

Practical case studies were used in the workshop and participants had an opportunity for hands-on exercises on how to use COSITU and how to navigate the software. 44 computer workstations were connected and each participant had a computer to work on. Group work was on the basis of 3 participants per group.

At the end of the workshop, participants went through a check list of their expectations mentioned on the first day, and it was gratifying that all expectations had been met.