Training workshop on the ITU software for the calculation of costs, tariffs and rates for telephone services (COSITU) for English-speaking Arab countries

Cairo, Egypt 19-22 April 2004

AGENDA

ACTIVITY	TIME	ACTIVITY	TIME
Monday 19		**Tuesday 20**	
1. Delegate registration	08.30- 09.00	7. Collection and analysis of cost data in COSITU model	9.00 – 10.00
2. Opening ceremony	09.00 – 10.00	8. Mobile network GSM case study	10.00 - 10.30
COFFEE BREAK	10.00 - 10.30	COFFEE BREAK	10.30 -10.45

3. Review of expectations of participants	10.30 – 10.45	9. Development of results from COSITU:
		    a. Service costs to clients;
		    b. Universal Service Policy;
		    c. Tariff Rebalancing;
		    d. Interconnection;
		    e. Termination charges
			10.45 - 12.30

4. Presentation: definition of services and other theoretical aspects of COSITU	10.45 - 12.30		
LUNCH	12.30 - 14.00	LUNCH	12.30 - 14.00
5. Collection and analysis of information relative to service traffic in COSITU model	14.00 - 15.45	10. Work in groups re: Mobile network and fixed network cases	14.00 - 15.45
COFFEE BREAK	15.45 - 16.00	COFFEE BREAK	15.45 - 16.00
6. Presentation of theoretical aspects of COSITU (continued and end)	16.00 - 17.30	11. Continuation of working groups re: Mobile network and fixed network cases	16.00 - 17.30
Wednesday 21		**Thursday 22**	
12. Continuation of working groups re: Mobile network and fixed network cases	9.00 - 10.30	17. Individual work on national data	9.00 -10.30
COFFEE BREAK	10.30 - 10.45	COFFEE BREAK	10.30 -10.45
13. Plenary : presentation and discussion of rapporteurs reports on their group sessions 14. Use of COSITU for facilitating dialogue between operators, regulators and authorities (dialogue open between the three parties)	10.45 - 12.30	18. Individual work on national data	10.45 - 12.30
LUNCH	12.30 - 14.00	LUNCH	12.30 – 14.00
15. Individual work on national data	14.00 - 15.45	19. Comments on results obtained 20. Summary of discussions 21. Closing ceremony	
COFFEE BREAK	15.45 - 16.00		
16. Individual work on national data	16.00 - 17.30		

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