Report on Best Practices for a National Approach to Cybersecurity

# Establishing National Government-Industry Collaboration

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# **National Government – Industry Collaboration**

- Industry owns and operates much of the critical infrastructure and critical information infrastructure
- Protecting critical infrastructure and critical information infrastructure is a shared responsibility
- Partnership is required for meaningful collaboration
- Fundamental to national cybersecurity efforts



# **Government-Industry Collaboration: Key Elements**

► Value proposition for government and industry

- Need for a mutually beneficial relationship
- How can industry provide value to government?
- How can government provide value to industry?

#### Roles and Responsibilities

- Need for common understanding of respective roles and responsibilities
- Manage expectations

#### ► Trust

- Necessary for establishing, developing, and maintaining relationships
- Built over time through collaborative efforts



## **Government-Industry Collaboration: Overarching Goals**

- Develop government-industry collaborative relationships to manage cyber risk and to protect cyberspace.
- Provide a mechanism to bring government and industry perspectives, equities, and knowledge together in order to reach consensus and move forward to enhance security at a national level.



# **Include Industry Perspectives**

- Engage industry early from development to implementation to maintenance
- Employ different mechanisms for engagement
  - Participation in government-industry working groups
  - Solicitation of comments for cybersecurity policy and strategy development
  - Coordination of efforts through information sharing mechanisms
- Collaborate on an approach to risk management
- Cooperate in research and development activities



# **Encourage Development of Industry Groups**

- ► Focus:
  - Strategic issues
  - Operational issues
  - Management of security concerns
- Functions:
  - Enables information sharing among industry
  - Helps to provide a process for government engagement
- Conditions needed to enable collaboration:
  - Anonymity for members
  - Access to information
  - Protection of proprietary/business sensitive information



# **Enable Government-Industry Collaboration**

- Mechanisms to build trust and promote collaboration
  - Utilize a written agreement that guides the collaboration and exchange between government and industry
  - Define a shared vision and purpose
  - Leverage strong individual and organizational leadership
  - Participants must see tangible and measurable outcomes



### **Establish Cooperative Arrangements for Incident Management**

- Coordinated response efforts are key to effective incident management
  - Rapid identification, information exchange, mitigation and/or remediation can diminish the damage caused by incidents
- Framework for coordination
  - Construct for information sharing that includes focal points for policy-related issues and operational information exchange
  - Identified policies and procedures for sharing and reporting incidents
  - Policies for protecting and disseminating sensitive (government and industry) proprietary information
  - Mechanisms for communicating and disseminating information
- Exercise coordination mechanisms
  - Test government-industry information sharing and coordination to identify gaps and improve preparedness activities









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